

Limited Manufacturer's Warranty

Allen & Heath warrants the following Allen & Heath -branded hardware products and accessories ("**Allen & Heath Product**") against defects in materials and workmanship for a period of THREE (3) YEARS from the date of original purchase by the end-user purchaser ("**Warranty Period**"):

- dLive Surfaces: S3000, S5000, S7000, C1500, C2500, C3500, CTi-1500
- dLive MixRacks: DM32, DM48, DM64, DM0, CDM32, CDM48, CDM64
- Avantis, Avantis Solo
- DX32 expander
- PRIME I/O modules
- AHM-16, AHM-32, AHM-64

All other Allen & Heath -branded hardware products and accessories ("**Allen & Heath Product**") are warranted against defects in materials and workmanship for a period of ONE (1) YEAR from the date of original purchase by the end-user purchaser ("**Warranty Period**").

This warranty does not apply to any non-Allen & Heath branded hardware products or any software, even if packaged or sold with Allen & Heath hardware.

Please refer to the licensing agreement accompanying the software for details of your rights with respect to the use of software/firmware ("EULA").

Details of the EULA, warranty policy and other useful information can be found on the Allen & Heath website: www.allen-heath.com/legal.

Repair or replacement under the terms of the warranty does not provide right to extension or renewal of the warranty period. Repair or direct replacement of the product under the terms of this warranty may be fulfilled with functionally equivalent service exchange units.

This warranty is not transferable. This warranty will be the purchaser's sole and exclusive remedy and neither Allen & Heath nor its approved service centres shall be liable for any incidental or consequential damages or breach of any express or implied warranty of this product.

Conditions Of Warranty

The equipment is contained in the original packaging and has been used in accordance with Allen & Heath's user manuals, technical specifications and other Allen & Heath product published guidelines.

The equipment has not been subject to misuse either intended or accidental, neglect, or alteration other than as described in the User Guide or Service Manual, or approved by Allen & Heath.

Any changes or modifications to the equipment not approved by Allen & Heath could void the compliance of the product and therefore the user's authority to operate it.

Any necessary adjustment, alteration or repair has been carried out by an authorised Allen & Heath distributor or agent.

The warranty does not cover fader wear and tear.

The defective unit is to be returned carriage prepaid to the place of purchase, an authorised Allen & Heath distributor or agent with proof of purchase. Please discuss this with the distributor or the agent before shipping. Units returned should be packed in the original carton to avoid transit damage.

DISCLAIMER: Allen & Heath shall not be liable for the loss of any saved/stored data in products that are either repaired or replaced.

Check with your Allen & Heath distributor or agent for any additional warranty information which may apply. If further assistance is required please contact Allen & Heath Ltd.