

ALLEN & HEATH®

TECHNICAL NOTE

SUBJECT: Polarity Reversal / LR Outputs
DATE: JULY 2016
MODEL(S): Qu-SB

Dear Partner,

We have identified a phase reversal issue with the Qu-SB LR output and firmware V1.9. Upon a detailed investigation we have found the following:

- The polarity is reversed on the right side of the LR main output.

We have implemented a change in the **Firmware V1.92** to resolve this issue. All units with serial number QUSBX-650048 and higher have already been updated to the new firmware.

Firmware V1.92 can be downloaded from the Allen & Heath website using the link below:

<http://www.allen-heath.com/key-series/qu-series/#tab5>

To provide the best user experience we recommend that all Qu-SB units are updated to V1.92 prior to being released to your customers.

For further information contact Allen & Heath Product Support at:

www.allen-heath.com/support

Work to be carried out by a competent, qualified engineer.
Allen & Heath cannot be held responsible for the actions of third party engineers.
Risk of electric shock.
Switch mode PSUs may present up to 400VDC.

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