



This release provides updates to macOS system support for your XONE:23C

<b>Xone Product</b>	<b>XONE:23C</b>		
<b>Device Driver (macOS)</b>	<b>v3.3.11</b>	[Xone 23C_3.3.11.dmg]	
<b>Operating System:</b>		<b>Compatible</b>	<b>Support Active</b>
<b>High Sierra</b>	macOS 10.13	✓	✓ Delivered 11/2017
<b>Sierra</b>	macOS 10.12	✓	✓
<b>El Capitan</b>	Mac OS X 10.11	✓	✓
<b>Yosemite</b>	Mac OS X 10.10	✓	✓
<b>Mavericks</b>	Mac OS X 10.9	✓	✗ Ending 12/2017
<b>Mountain Lion</b>	Mac OS X 10.8	✓	✗ Ending 12/2017

see p.3 for software changelog details

### Installing new Device Drivers

**PLEASE FOLLOW INSTALLATION INSTRUCTIONS CAREFULLY**

- 🔗 Install new v3.3.11 macOS system Device Drivers as described below.
- ⓘ Ensure you download & install correct Device Drivers for your operating system;
- 🔗 Go to: [www.allen-heath.com/ahproducts/xone23c](http://www.allen-heath.com/ahproducts/xone23c). Click on **SOFTWARE**
- ⓘ **NOTE:** If you are updating your Mac's operating system but already running v3.3.11 Device Drivers, you **do not** need to re-run the v3.3.11.pkg installer
- ! **IMPORTANT:** when updating Device Software from older versions; **remove** legacy OS X Device Drivers **before** running apps in the X43C\_3311.zip
- 🔗 Run OS X driver remover .app for corresponding legacy device software bundle.
- 🔗 Follow the on-screen instructions. When completed, **RESTART** the Mac.
- ! **DO NOT interrupt power supply to computer.**  
**Ensure your computer is connected to a mains power supply and configured with energy/power saving options OFF:**
- 🔗 Go to: *System Preferences > Energy Saver*
- 🔗 Set "Computer Sleep" to: "Never"
- 🔗 Set "Display Sleep" to: "Never"
- 🔗 Uncheck box: "Put hard disks to sleeps when possible"
- ! Ensure your XONE mixer is **disconnected** from the host Mac and powered **OFF**
- 🔗 Expand the .zip bundle and open the **Xone 23C\_3.3.11.dmg** file
- 🔗 Double-click on **Xone 23C\_3.3.11.pkg** to run the driver installer.
- 🔗 Follow the on-screen instructions.
  - You will be guided through the steps necessary to install this software.
- ! **IMPORTANT INFORMATION** for **first time** Device Software installation on to computers running macOS **High Sierra**:
- ⓘ macOS High Sierra introduces a new feature requiring user approval before loading newly-installed third-party extensions (Device Drivers). By default, the load request is denied and macOS presents a **System Extension Blocked** alert ...
- 🔗 Click on 'OK'. The Mac should automatically open the *Security & Privacy* dialogue
  - Or, navigate to: *System Preferences > Security & Privacy*
- 🔗 Set "Allow apps downloaded from:" to: "App Store and identified developers".
- 🔗 Click on 'Allow' to unblock "System software from developer "Ploytec GmbH..."
  - After completing the driver installation, **RESTART** the Mac.



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Xone Product XONE:23C
Device Driver (macOS) v3.3.11 [Xone 23C\_3.3.11.dmg]

Table with columns: Operating System, Compatible, Support Active. Rows include High Sierra, Sierra, El Capitan, Yosemite, Mavericks, Mountain Lion with their respective macOS versions and support status.

Driver Modes (OS X 10.9 and above)

Bit Accurate

The Bit Accurate Driver uses the XONE interface as the USB clock source, offering lower jitter and latency, and a more stable USB streaming clock.

Core Audio

The CoreAudio Driver uses the computer's internal USB Clock as the synchronisation clock for the system. This allows the XONE device to be aggregated with the Mac audio system or with different soundcards and use of CoreAudio functions such as iTunes, QuickTime and Mac sounds output e.g. alerts, sound effects etc.

It is recommended to use the Bit Accurate driver where possible.

Use CoreAudio mode for Apple CoreAudio applications such as iTunes, QuickTime and for sound playback via web browsers or other generic media players etc.

XONE:23C v3.3.11 Device Software updates

v3.3.11 Device Drivers

- Support delivered for macOS. Support activated for macOS High Sierra 11/2017
Direct support closed for OS X 10.8 and OS X 10.9 Operating Systems 12/2017
- latest partner software applications now incompatible with legacy OS X platforms

Known Issues:

- PLTYCDVR-42 : v3.3.11.pkg may not remove OS X Device Driver installs
Run corresponding OS X driver remover before installing X23C\_3311 software
PLTYCDVR-28 : XONE Driver Modes not displayed in NI Traktor Pro
This is an application issue. Assign Driver Mode locally:
In Traktor / Preferences / Audio Setup / Audio Device:
Bit Accurate Mode : Allen & Heath Xone:nnn (CoreAudio)
CoreAudio Mode : Allen & Heath Xone:nnn\_CoreAudio (CoreAudio)

If you have any problem with install or update, please contact A&H Product Support:
http://support.allen-heath.com