



This release delivers Microsoft Windows® PC system, ASIO compatible, Device Driver support for **XONE:DB4**. This Bundle includes v1.4.1 Audio Firmware update installer

Xone Product	XONE:DB4	
Device Driver (PC)	v2.9.91.0	[Xone DB4_2.9.91.0.exe]
Audio Firmware	v1.4.1	[FWUpdater_XONE_DB4_1.4.1.exe]

Operating System: Compatible Support Active

Windows® 10	✓	✓	Updated 05/2018
Windows® 8	✓	✓	
Windows® 7	✓	✓	
Windows® Vista	✓	✗	
Windows® XP	✓	✗	



XONE:DB4 v2.9.91.0 Device Software updates

V2.9.91 Device Drivers

- ① Support updated for cross-platform; PC/Mac applications 05/2018
- ① Direct support closed for legacy Microsoft Windows® Operating Systems
- ① Minor bug fixes and improvements

v1.4.1 Audio Firmware

- ① Provides compatibility with macOS platforms.
- ✓ PLTYCDVR-30 **FIXED**: macOS/Windows® cross-platform compatibility
- ! v1.4.1 Audio Firmware is required for use in macOS High Sierra environments.
- ✓ v1.4.1 Audio Firmware now supported via updated Device Software for Windows®
- 🔗 v1.4.1 Audio Firmware installers available in .app and .exe formats.
- ① Refer to v3311_3 macOS Device Software bundle & Release Notes for details.

Installing XONE Device Software

PLEASE FOLLOW INSTALL & UPDATE INSTRUCTIONS CAREFULLY

- 🔗 Install v2.9.91.0 Windows® system Device Drivers as described below; in Step 1
- 🔗 Followed by checking/upgrading mixer Audio Firmware to v1.4.1, as in Step 2.
- ① Ensure you download & install correct Device Software for your operating system;
- 🔗 Go to www.allen-heath.com/ahproducts/xonedb4. Click **PC DEVICE SOFTWARE**
- ! **NOTE: DO NOT interrupt power supply to the computer. Ensure your computer is connected to a mains power supply and configured with energy/power saving options OFF:**
- 🔗 Go to: *Control Panel > Hardware and sound > Power options*
- 🔗 Create a 'High Performance' power plan. Click; *Next > Create*
- 🔗 Click: *change plan settings > change advanced power settings*
- 🔗 Set: *Turn off hard disk & display to: Never / USB selective suspend.. to: Disabled*

Step 1: Installing new Device Drivers

- ! Ensure your XONE mixer is **disconnected** from the host PC and powered **OFF**
- 🔗 Extract the contents of the **XDB4_29910.zip** bundle
- 🔗 Double-click on the **XoneDB4_2.9.91.0.exe** application to run the installation.
- 🔗 Follow the on-screen instructions.
- You will be guided through the steps necessary to install this software.
- 🔗 After completing the driver installation, **RESTART** the PC.
- ! **IMPORTANT:**
- ① Check the mixer's Audio Firmware is up to date *before* opening your DJ Software
- 🔗 Follow details as described in Step 2 on the next page.

If you have any problem with install or update, please contact A&H Product Support:

<http://support.allen-heath.com>

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Step 2: Check/Update Audio Firmware

- ! Ensure the mixer is **disconnected** from the computer and powered **OFF**
- 🔗 Ensure no other applications are open.
- 🔗 Extract the FWUpdater .zip contents and run **FWUpdater_XONE_DB4_1.4.1.exe**
- ① “Device not detected” will be displayed
 - Plug in the USB cable
 - Switch the Xone:DB4 **ON**
- ① The application will display:
 - “Current firmware version is ...”
 - ! **IF Current firmware version is NOT 1.4.1... UPDATE THE MIXER AUDIO FIRMWARE**
- 🔗 Click on ‘write firmware’
- ! **DO NOT switch OFF or interrupt power supply or connection to your XONE:DB4 while installation is in progress**
- ① When installation is complete, the application will display:
 - “Power down your XONE:DB4 now”
 - Switch the XONE:DB4 **OFF**
 - ! **DO NOT switch OFF or interrupt power supply connection to your PC during the update process**
- ① The application will display
 - “Power up your XONE:DB4 now”
 - Switch the XONE:DB4 **ON**
- ① The application will briefly display
 - “...Update to version 1.4.1 successful.
 - Unplug the device now...*”
- ① Then, “Current firmware version is 1.4.1”
 - Switch the XONE:DB4 **OFF**
- 🔗 Press ‘Exit’ on the Audio Firmware Updater
- 🔗 **RESTART** the PC after exiting the Updater.
 - Switch the Xone:DB4 **ON**
- ✓ The Firmware Update is now complete



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