

ALLEN & HEATH



A world class mixing system requires world class backup. In our ongoing efforts to provide the best for our dLive S Class clients, Allen & Heath has created a support and service agenda to further strengthen the level of care and attention given to all customers that invest in or use the dLive S Class. We're happy to announce the new initiatives listed below under the Allen & Heath dLive S Class support & service agenda.

S Class Product Owners:

Warranty Extension

The Allen & Heath Manufacturer's Warranty is now extended to **3 years** for ALL original purchasers of dLive S Class systems and components. This extension applies to existing original purchasers as well as new customers. Allen & Heath continues to provide software upgrades on the dLive platform at no charge.

Exclusive Global Rental Network

The Allen & Heath Global Rental Network will remain as an exclusive online resource to pro rental companies carrying the dLive S Class systems worldwide. This tool provides an overview of available rental systems and allows engineers to easily locate consoles across the globe.

Ultimate dLive S Class Support

Because the show must go on, we offer out-of-hours availability, quick response times, spare parts stock, and occasional on-site assistance as some of the services awarded to S Class owners and users. The entire Allen & Heath team is at your disposal to ensure the best possible experience using dLive S Class.

S Class Product Users:

Fly & Rental Assistance

Both, Touring engineers and production companies will benefit from our Fly & Rental program. Fly & Rental is our commitment to facilitate local rental of S Class systems when travelling domestically or abroad. The systems will be rented at the local rate, but personal service through the connection of our Global Rental Network and team of resources will take the stress out of the process. This service connects engineers that need products remotely with rental companies that stock S Class consoles. If you need an S Class system, we will find the closest one for you to rent.

Your point of contact for Fly & Rental assistance is our Live Sound & Touring Manager, [Mike Bangs](#)

Effective January 1st, 2017