



This release updates macOS system support for your XONE:DB4
 The update provides new XONE:DB4 Device Drivers to support macOS Catalina 10.15[®]

Xone Product	XONE:DB4				
Device Driver (macOS)	v3.4.9		[XDB4_v349.dmg]		
Operating System:		Compatible	Support Active		
macOS Catalina	10.15	✓	✓	Delivered*	04/2020
macOS Mojave	10.14	✓	✓		
macOS High Sierra	10.13	✓	✓		
macOS Sierra	10.12	✓	✗	Ending	04/2020

see p.2 for software changelog*

Installing new Device Drivers

PLEASE FOLLOW INSTALLATION INSTRUCTIONS CAREFULLY

! IMPORTANT:

- 🔧 Install new v3.4.9 macOS system Device Drivers as described below.
- 📌 Ensure you download & install correct Device Drivers for your operating system;
- 🔧 Go to: www.allen-heath.com/ahproducts/xonedb4. Click on **SOFTWARE**

! IMPORTANT: DO NOT interrupt power supply to computer.

Ensure your computer is connected to a mains power supply and configured with energy/power saving options OFF:

- 🔧 Go to: *System Preferences > Energy Saver*
- 🔧 Set “Computer Sleep” to: “Never”
- 🔧 Set “Display Sleep” to: “Never”
- 🔧 Uncheck box: “Put hard disks to sleeps when possible”
- ! Ensure your XONE mixer is disconnected from the host Mac and powered OFF**
- 🔧 Expand the .zip bundle and open the XDB4_v349.dmg file
- 🔧 Double-click on **Xone DB4_3.4.9.pkg** to run the driver installer.
- 🔧 Follow the on-screen instructions.
- 📌 You will be guided through the steps necessary to install this software.

- 🔧 After the Device Driver installation is completed, **RESTART** the Mac.

! IMPORTANT INFORMATION for Device Driver installation on macOS computers:

- 📌 macOS implements Security & Privacy options requiring user approval before loading newly-installed third-party extensions (‘driver’ installers).
 By default, the load request is denied. macOS may automatically present a **System Extension Blocked** alert, other prompt, or ‘block’ apps without notice.
- 🔧 If an alert or prompt is displayed, click on ‘Open Security Preferences’;
 - or, to **Check** and **confirm** macOS system defaults are not blocking apps;
- 🔧 Navigate to: *System Preferences > Security & Privacy*
- 🔧 Set “Allow apps downloaded from:” to: “App Store and identified developers”.
- 🔧 Click on ‘Allow’ to unblock “System software from developer “Ploytec GmbH...”



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XONE:DB4 v3.4.9 Device Drivers changelog

v3.4.9

- ✓ Support activated for **macOS Catalina 10.15***. 04/2020
- ⓘ Direct support closed for **macOS Sierra 10.12**. 04/2020
- ⓘ XONE Driver Mode options removed in macOS environments.
- ✓ One device displayed: **Allen & Heath Xone:DB4 (CoreAudio)**
- ⓘ Minor bug fixes and improvements

Known Issues:

- ! PLTYCDVR-46 : Device fails to connect to **Serato DJ Pro**
- ✗ * XONE:DB4 is NOT currently supported with Serato DJ Pro on macOS **Catalina 10.15**.
- ⓘ At present Serato users should maintain macOS Mojave or macOS High Sierra systems on a dedicated compatible Mac, a secondary APFS volume, or from an external drive.
- 🔗 For more details, please visit the following Apple Support hyperlinks:
- ⓘ Installing macOS on a separate APFS volume: <https://support.apple.com/en-gb/HT208891>
- ⓘ How to create a bootable installer for macOS: <https://support.apple.com/en-gb/HT201372>
- ⓘ We are working with our software partners to resolve this issue as soon as possible.

- ! PLTYCDVR-47 : Auto Connect to **Traktor Pro 3** Fails:
- ⓘ Assign manually for first use:
- ⓘ On opening with XONE:DB4 connected, the app prompts:

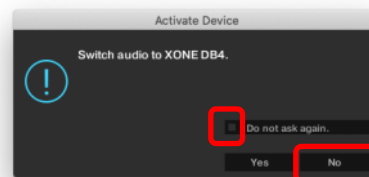
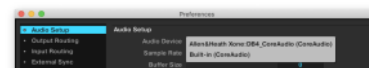
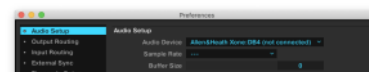
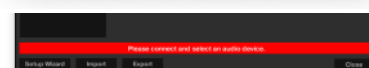
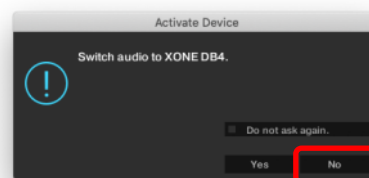
! **Switch audio to XONE DB4**

- 🔗 Click: **No**.
- 🔗 Open: *Preferences*
- ⓘ **Please connect and select an audio device** is displayed
- ⓘ In: *Traktor / Preferences / Audio Setup / Audio Device*
- ⓘ The UI displays: **Allen & Heath Xone:DB4 (not connected)**
- 🔗 Open the drop-down Audio Device menu.
- ✓ Select: **Allen & Heath Xone:DB4_CoreAudio (CoreAudio)**
- 🔗 Check or select **Output Routing** and **Input Routing** channels and **In-Port** and **Out-Port** Device in **Controller Manager**.

- ⓘ To automatically **Active Device** for subsequent use;
- ⓘ On opening, with XONE:DB4 connected the app prompts:

! **Switch audio to XONE DB4**

- 🔗 Check: **Do not ask again**
- 🔗 Click: **No**.



If you have a problem with installation, please contact **A&H Product Support:**
<http://support.allen-heath.com>

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